

Shipping

Processing time

The time I need to prepare an order for shipping varies. For details, see individual items.

Returns & exchanges

I gladly accept returns and exchanges

Contact me within: **14 days of delivery**

Ship items back within: **30 days of delivery**

I don't accept cancellations

But please contact me if you have any problems with your order.

The following items can't be returned or exchanged

Because of the nature of these items, unless they arrive damaged or defective, I can't accept returns for:

- Custom or personalized orders
- Perishable products (like food or flowers)
- Digital downloads
- Intimate items (for health/hygiene reasons)

Conditions of return

Buyers are responsible for return shipping costs. If the item is not returned in its original condition, the buyer is responsible for any loss in value.